

1-888-453-0885 Air France New York Office

Air France serves the New York metropolitan area primarily through **John F. Kennedy International Airport (JFK)**. The airline does not operate a public walk-in ticket office in downtown New York City. Passenger assistance is available at airport service counters and through official phone and online support channels.

Airport Location

John F. Kennedy International Airport (JFK)

JFK Access Rd, Queens, NY 11430, USA

Air France operates from **Terminal 1 at JFK Airport**. Terminal 1 handles Air France's international departures and arrivals between New York and Paris, along with connecting destinations across Europe, Africa, Asia, and the Middle East via Paris Charles de Gaulle (CDG).

Air France does **not** operate regular passenger services from LaGuardia Airport (LGA) or Newark Liberty International Airport (EWR).

New York Airport Services (JFK – Terminal 1)

Passengers traveling with Air France at JFK may receive assistance with:

- Flight reservations and ticketing
- Check-in and boarding pass issuance
- Same-day flight changes and rebooking
- Baggage check and excess baggage services
- Lost, delayed, or damaged baggage claims
- Travel document verification for international travel
- Special assistance services (wheelchair, medical, unaccompanied minors)
- Flying Blue loyalty program inquiries
- Seat selection and cabin upgrades
- Premium cabin and SkyPriority services

Counter hours generally operate according to scheduled flight departures and arrivals.

Contact Information

Customer Service (U.S.):

+1-800-237-2747

Official Website:

<https://www.airfrance.us>

Flying Blue Loyalty Program:

<https://www.flyingblue.com>

Passengers can use the official website and mobile app to:

- Book and modify reservations
 - Check in online (typically 30 hours before departure)
 - Download boarding passes
 - Request refunds
 - Track flight status
 - Manage baggage claims
 - Upgrade seats or purchase additional services
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Operations in the New York Area

JFK serves as Air France's primary gateway in the New York region, offering daily nonstop flights to **Paris Charles de Gaulle (CDG)**. From Paris, passengers can connect to:

- Major European cities (Rome, Madrid, Amsterdam, Berlin, etc.)
- African destinations
- Middle Eastern cities
- Asian destinations
- Domestic French cities

Air France is a member of the **SkyTeam Alliance**, allowing seamless connections and shared services with partner airlines such as Delta Air Lines at JFK.

Travel Recommendations

Passengers are advised to arrive:

- **At least 3 hours before international departures**
- Earlier during peak travel seasons or holidays

Online check-in is recommended to reduce airport waiting time.

Summary

- Primary Airport: **JFK – Terminal 1**
- No standalone city-center office in New York
- Customer Support (U.S.): +1-800-237-2747
- Official Website: <https://www.airfrance.us>
- International flights primarily to Paris (CDG) with global connections

Air France's New York services are fully airport-based at **JFK Terminal 1**, with comprehensive customer support available online and by phone. For ticketing, baggage, or same-day travel concerns, passengers should visit the airline's counters at JFK or use official digital support channels.