

1-888-453-0885 Air France Chicago Office

Air France serves the Chicago metropolitan area primarily through Chicago O'Hare International Airport (ORD). The airline does not operate a public walk-in ticket office in downtown Chicago. Passenger services are available at airport counters and through official phone and online support channels.

Airport Location

O'Hare International Airport

10000 W O'Hare Ave, Chicago, IL 60666, USA

Air France operates from **Terminal 5 (International Terminal)** at O'Hare International Airport. Terminal 5 handles most international departures and arrivals, including Air France flights between Chicago and Paris.

There is no separate city-center Air France office in Chicago. For ticketing, check-in, baggage assistance, or same-day travel issues, passengers should visit the airline's airport counters or use official support services.

Contact Information

Customer Service (U.S.):

+1-800-237-2747

Official Website:

<https://www.airfrance.com>

The website and mobile app allow passengers to:

- Book flights
- Check in online
- Manage reservations
- Request refunds

- Access flight status updates
 - Manage Flying Blue loyalty accounts
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Services at O'Hare (ORD) Counters

Passengers may receive assistance with:

- Flight reservations and ticketing
- Check-in and boarding passes
- Flight changes and cancellations
- Baggage services, including lost or delayed luggage
- Travel document verification for international flights
- Special assistance services
- Flying Blue loyalty program inquiries
- Seat selection and upgrades

Counter operating hours generally follow flight schedules and may vary depending on departure times.

Operations in the Chicago Area

Air France operates international long-haul service from Chicago to Paris Charles de Gaulle Airport, connecting passengers to destinations across Europe, Africa, Asia, and other global locations through its Paris hub.

Air France does not operate domestic U.S. flights within Chicago or from other regional airports in the immediate Chicago area.

Travel Recommendations

Passengers are advised to arrive:

- At least **3 hours before international departures**
 - Earlier during peak travel seasons or holiday periods
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Summary

- Airport-based services only (ORD Terminal 5)
- No standalone Chicago city office
- Customer Support: +1-800-237-2747
- Official Website: <https://www.airfrance.com>

Air France's Chicago services are airport-based at O'Hare International Airport (Terminal 5). There is no standalone downtown office. For assistance, passengers may visit airport counters or contact customer support via phone or the official website.