

1-888-453-0885 Singapore Airlines Chicago Office

Singapore Airlines serves passengers in the Chicago area through its airport operations at **O'Hare International Airport (ORD)**. Travelers searching for the “Singapore Airlines Chicago Office” can receive assistance at airport counters, through official reservation phone support, or via the airline’s website.

There is no public downtown walk-in ticket office in Chicago. All in-person passenger services are provided at the airport and through official customer support channels.

Airport Address & Location

Airport Ticketing & Customer Support

O'Hare International Airport (ORD)
10000 W O'Hare Ave
Chicago, IL 60666, USA

Singapore Airlines operates international services from Terminal 5 at O'Hare, which handles most international departures and arrivals.

Phone & Website

 **Customer Support / Reservations:** 1-888-453-0885

 **Official Website:** <https://www.singaporeair.com>

Passengers can manage reservations, modify tickets, check flight status, and request special services online 24/7.

Services Available at the Chicago Office

Singapore Airlines representatives in Chicago assist with:

- ✓ New flight bookings (one-way, round-trip, multi-city)
- ✓ Ticket changes and travel date adjustments
- ✓ Flight cancellations and refund guidance
- ✓ Cabin upgrades (subject to availability)
- ✓ Group and corporate reservations
- ✓ Special meal and seating requests
- ✓ KrisFlyer frequent flyer assistance
- ✓ Travel documentation verification

Most booking-related matters can be handled over the phone or online, while urgent day-of-travel needs are resolved at airport counters.

Airport Operations at O'Hare (ORD)

O'Hare International Airport is one of the busiest airports in the United States and a major international gateway. Singapore Airlines connects Chicago travelers to Singapore and onward destinations across Asia and the world.

At Terminal 5, passengers can access:

- Full-service check-in counters
- Premium cabin check-in areas
- Self-service kiosks
- Baggage drop and claim services
- Boarding gate assistance
- Same-day rebooking support

Airport representatives can assist with missed connections, schedule changes, and travel disruptions.

Baggage Services & Passenger Assistance

If baggage is delayed, lost, or damaged, report the issue immediately at the baggage service desk in Terminal 5. Staff can assist with:

- ✓ Lost baggage reports
- ✓ Damaged luggage claims
- ✓ Extra baggage purchases
- ✓ Oversized or special item handling
- ✓ Status updates on delayed baggage

For international departures, ensure passports, visas, and required travel documents are ready prior to check-in.

Hours of Operation

Airport Counters: Open based on scheduled flight departures

Reservation Phone Line: Service hours may vary

Online Services: Available 24/7

Passengers are encouraged to confirm operating hours before visiting the airport.

Travel Tips for Chicago Passengers

- ✓ Arrive at least 3 hours before international flights
- ✓ Complete online check-in before arriving at ORD
- ✓ Review baggage allowance policies in advance
- ✓ Confirm terminal and gate details before departure
- ✓ Use official Singapore Airlines contact numbers only

Allow extra time during peak travel seasons due to high passenger volume at O'Hare.

Summary

The **Singapore Airlines Chicago Office** provides comprehensive passenger support through airport operations at O'Hare International Airport and official reservation channels.

Key Information:

- Airport Location: O'Hare International Airport, Terminal 5, Chicago, IL 60666
- Phone: 1-888-453-0885
- Website: singaporeair.com
- Services: Reservations, check-in, baggage support, rebooking, loyalty assistance

Singapore Airlines continues to offer premium long-haul service and global connectivity for travelers departing from Chicago.

